**Food Recall Information Sheet**

FSANZ 2023/4

Date: 15/02/2023 04:09 PM

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| **Recall Information** | |
| **Reason for Recall** | Non-compliant labelling – Missing storage instructions. Product is not labelled with directions to ‘keep refrigerated’ Incorrect storage and handling instructions on packaging. Failure to keep product refrigerated may lead to microbial growth and biotoxin contamination. |
| **Recall Level** | Consumer |
| **Recall Detection** | The recall is the result of other (Detection reported by NSW Health and NSW DPI investigation) |
| **Pathogen** | Botulinum (Type A) |
| **Corrective Action taken** | Altered product label |
| **Reported Illness/Injury** | To date, there has been ONE cases of illness reported to FSANZ by the home state associated with this product recall |
| **Proposed Method of Disposal/Rectification** | Consumers – Return product that has not been stored at less than 4 degrees C to retailer for a full refund  Retailers – Isolate the affected product and destroy under managerial supervision  Distribution Centres – Isolate the affected product, notify management, keep the product stored at less than 4 degrees C and organise the product to be returned to the manufacturer.  Manufacturer – Relabel the affected product |

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| **Product Information** | | | |
| **Food Description** | Almond milk  Oat milk x 2 | | |
| **Product Name** | JS Health x Inside Out Unsweetened Almond Milk Collagen + Calcium + Prebiotics  JS Health x Inside Out Unsweetened Oat Milk Collagen + Calcium + Prebiotics  JS Health x Inside Out Barista Oat Milk Collagen + Calcium + Prebiotics | | |
| **Package Details** | **Package Description** | | **Package Size** |
| Plastic bottle | | 1 L |
| **Date Marking** | Use By | | USE BY DATE up to and including 18 MAY 2023 |
| **Batch Identification** | **Batch Code** | | **GTIN (barcode)** |
| All batches with a use by date up to and including 18 MAY 2023 | | 9348470000900 (Almond milk)  9348470000955 (Oat milk)  9348470000993 (Barista oat milk) |
| **Manufactured In** | NSW | | |
| **Distribution** | | | |
| **Units Imported/Manufactured** | Almond milk - Approximate Quantity: 90,000 bottles  Oat milk - Approximate Quantity: 70,000 bottles  Barista oat milk - Approximate Quantity: 60,000 bottles | | |
| **Units Warehoused** | Precise Quantity: 0 bottles | | |
| **Time in Market** | 3 months | | |
| **Affected states and territories** | **State/Territory** | | **Retail Outlets (point of sale)** |
| National: |  | Woolworths |
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| **Company Information** | |
| **Name** | Inside Out Nutritious Goods Pty Ltd |
| **Address** | Factory 21/2 Slough Avenue, Silverwater NSW 2128 |
| **Email** | david@insideoutng.com.au and anthony@insideoutng.com.au |
| **Company Recall Contact** | David and Anthony |
| **Contact Number** | 0431 620 559 (David)  0431 620 559 (David) |

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| **Communication Plan** | |
| **Communicated to Consumers via** | website information; |
| **Company Website** | <https://insideoutng.com.au> |
| **Public Contact Number** | 02 9737 9771 |
| Consumers seeking information on the recall may be directed to the [FSANZ website](http://www.foodstandards.gov.au/industry/foodrecalls/recalls/Pages/default.aspx). | |