



# Food Recall Information Sheet

FSANZ 2024/1

Date: 03/01/2024 02:33 PM

Recall Information	
Reason for Recall	Glass/ Metal Fragments
Recall Level	Consumer
Recall Detection	The recall is the result of Consumer complaint
Pathogen	
Corrective Action taken	New/changed equipment; Identified new critical control points;
Proposed Method of Disposal/Rectification	Consumers - Return product to manufacturer for a full refund. Retailers - Isolate the affected product and destroy under managerial supervision. Distribution Centres - Isolate the affected product and destroy under managerial supervision. Manufacturer - Isolate the affected product and destroy on site.

Product Information		
Food Description	Ice Cubes	
Product Name	North Aussie Jumbo Ice 5Kg net	
Package Details	Package Description	Package Size
	Plastic Bag	5kg
Date Marking	Best Before	BEST BEFORE NOVEMBER 2025
Batch Identification	Batch Code	GTIN (barcode)
	W0028819 – W0030228 W0025994 – W0027405 W0033050 – W0034161 W0023170 – W0024581 W0024582 – W0025993 W0021757 – W0022169	9330964000015
Manufactured In	WA;	
Manufacturer Name	North Aussie Ice	
Manufacturer Details	16 Archer Street Broome WA 6725	
Distribution		
Units Manufactured	Approximate Quantity 8145 bags	
Units Warehoused	Approximate Quantity 2940 bags	
Time in Market	1 week	
Affected states and territories	State/Territory	Retail Outlets (point of sale)
	WA: Yes	As per distribution list attached

Company Information	
Name	Frozen Options Pty Ltd Trading as North Aussie Ice
Address	16 Archer Street Broome WA 6725
Email	accounts@northaussieice.com.au

**OFFICIAL**

<b>Company Recall Contact</b>	Melissa Gittings
<b>Contact Number</b>	08 9193 5055 0408 184 699

### **Communication Plan**

<b>Communicated to Consumers via</b>	Customer loyalty database Point-of-sale notification
<b>Company Website</b>	
<b>Public Contact Number</b>	08 9193 5055
Consumers seeking information on the recall may be directed to the <a href="#">FSANZ website</a> .	

**OFFICIAL**