**Food Recall Information Sheet**

FSANZ 2024/20

Date: 03/04/2024 08:21 PM

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| **Recall Information** |
| **Reason for Recall** | Labelling (The recall is due to error on packaging, oven cooking instructions not compatible with product tray). Product packaging has incorrect cooking instructions. Product packaging trays are not safe in oven cooking however the product label has Oven cooking instructions. Product packaging is microwave safe & not oven safe. |
| **Recall Level** | Consumer |
| **Recall Detection** | The recall is the result of Consumer complaint |
| **Corrective Action taken** | Altered Product Packaging/ Re-labelling |
| **Proposed Method of Disposal/Rectification** | Consumers - Return product to place of purchase for a full refund.Retailers - Isolate the affected product for collection by manufacturer.Distribution Centres - Isolate the affected product and collection by manufacturer. |

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| **Product Information** |
| **Food Description** | FROZEN READY TO COOK MEALS |
| **Product Name** | On The Menu Entrée Spaghetti & MeatballsOn The Menu Entrée Beef LasagneOn The Menu Entrée 3 Cheese Macaroni |
| **Package Details** | **Package Description** | **Package Size** |
| Tray with film & cardboard box | 260g |
| **Date Marking** | Best Before  | BBD – 19 MAR 26BBD- 20 MAR 26 and 12 MAR 26BBD- 27 MAR 26 and BBD- 14 MAR 26 |
| **Batch Identification** | **Batch Code** | **GTIN (barcode)** |
| Missing lot number for spaghetti meatballsLot Number – 312944, 311596Lot Number – 311533, 313471 | BARCODE – 9310761714100BARCODE – 9310761713370BARCODE - 9310761713356  |
| **Manufactured In** | QLD |
| **Country of Origin** | Australia |
| **Manufacturer Name** | Patties Food Group |
| **Manufacturer Details** | 60 Grindle Road, Wacol, Queensland - 4076 |
| **Distribution** |
| **Units Manufactured** | Precise Quantity 28,464 CARTONS |
| **Units Warehoused** | Precise Quantity 23708 |
| **Time in Market** | 3 WEEKS |
| **Affected states and territories** | **State/Territory** | **Retail Outlets (point of sale)**  |
| National: | Yes | Coles, Woolworths, independent retailers include IGA, No Waste Australia, SPAR |

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| **Company Information** |
| **Name** | Patties Food Group |
| **Address** | LEVEL 2, 1 JOSEPH AVENUE, MENTONE, VIC - 3194 |
| **Email** | selina.mcnulty@patties.com.au |
| **Company Recall Contact** | SELINA MCNULTY |
| **Contact Number** | +61 459 464 190 |

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| **Communication Plan** |
| **Communicated to Consumers via** | Point-of-sale notification and website |
| **Company Website** | [www.patties.com.au](http://www.patties.com.au)  |
| **Public Contact Number** | 1800650069 |
| Consumers seeking information on the recall may be directed to the [FSANZ website](http://www.foodstandards.gov.au/industry/foodrecalls/recalls/Pages/default.aspx).  |